



## **OBSERVATORY VENICE SUMMER SCHOOL 2024**

Navigating the health workforce crisis: health care innovations and transformation

Tuesday 23 July 2024, GRANDI STAZIONI

Sala Polifunzionale di Palazzo Grandi Stazioni –  
Fondamenta Santa Lucia, Cannaregio 23 - 30121 Venezia

### **REGISTRATION LINK TO ATTEND THE EVENT:**

<https://docs.google.com/forms/d/e/1FAIpQLSeDdqtmwpi72a3Jn2Y6NTd13HOJgwVw8ltlieWABne1juH7A/viewform>

### **HYBRID SESSION\_ LINK TO REGISTER ON-LINE:**

[https://who.zoom.us/webinar/register/WN\\_Rc\\_IUPwITQWe2PNsNroZyw](https://who.zoom.us/webinar/register/WN_Rc_IUPwITQWe2PNsNroZyw)

#### **15:30- 16:00: WELCOME AND INTRODUCTION OF THE SCHOOL**

- Matthias Wismar- Programme Manager, European Observatory on health Systems and Policies/ Director Observatory Venice Summer School 2024
- Katarzyna Ptak-Bufkens- Policy Officer, DG Sante, European Commission/ Co-director European Observatory Venice Summer School 2024
- Tomas Zapata- Unit Head, Health Workforce and Service Delivery, WHO Regional Office for Europe/ Co-director European Observatory Venice Summer School 2024
- Manuela Lanzarin - Regional Minister, Health Care and Social Services, Veneto Region

#### **16:00- 16:45: BEST PRACTICES FROM THE VENETO REGION**

- "Family and community nursing: professional and organizational model in the Veneto Region Health Service"\_ Claudio Costa, Director of Human Resources Regional Health Service - Veneto Region
- "Regional experiences of the General Strategy for upskilling the digital competences of the healthcare professionals"  
Lisa Leonardini, Technical Coordinator ProMIS - Veneto Region

**MODERATOR:** Matthias Wismar\_ European Observatory on health Systems and Policies/  
Director Observatory Venice Summer School 2024

#### **16:45- 17:15: COFFEE BREAK**



### **17:15- 18:20: TRANSFORMING HEALTH WORKFORCE POLICY: AN INTERNATIONAL PERSPECTIVE**

- Jim Campbell, Director, Health Workforce Department, World Health Organization, HQ
- Stefan Eichwalder- Head of department for DRG and health economics in the Austrian Federal Ministry of Social Affairs, Health, Care and Consumer Protection, Austria
- Marco Marsella- Director for Digital, EU4Health and Health systems modernization, DG Sante, European Commission
- Kerstin Vesna Petrič, Head of the Office for Cooperation with WHO at the Ministry of Health, Slovenia

#### **MODERATOR:**

Josep Figueras- Director, European Observatory on health Systems and Policies

### **18:20-18:30: CLOSING REMARKS**

- Antonio Maritati, Director “Health Commission and Social-Health Relations” , Veneto Region
- Katarzyna Ptak-Bufkens- Policy Officer, DG Sante, European Commission/ Co-director European Observatory Venice Summer School 2024
- Matthias Wismar- Programme Manager, European Observatory on health Systems and Policies/ Director Observatory Venice Summer School 2024
- Tomas Zapata- Unit Head, Health Workforce and Service Delivery, WHO Regional Office for Europe/ Co-director European Observatory Venice Summer School 2024

### **18:30- 19:30: LIGHT REFRESHMENTS**

*\*Simultaneous translation English/Italian will be provided*